



Know Your Customer Policy

CAPITAL ADVISOR is incorporated and registered under the laws of the Kingdom of Spain. Capital Advisor holds a license from the National Securities Market Commission of Spain ("CNMV"), Regulatory License No.: 2486. The company acts as an introducing broker and facilitator for clients entering financial services agreements with Firsttraders.

KYC Overview

Know Your Customer (KYC) is a regulatory standard requiring financial institutions to verify client identities, assess risks, and prevent fraud, money laundering, and terrorist financing. KYC guidelines help businesses mitigate risks effectively.

To verify client identity, Capital Advisor requires specific documents per international KYC policies. The process is simple and straightforward.

Required Documents:

1. Identity Verification

Provide one of the following government-issued documents:

- Passport (full first page)
- Driver's license (both sides)
- Temporary residence permit (both sides)

2. Note: A driver's license must be a plastic card with Latin transliteration.

3. Credit/Debit Card Verification

Submit copies of the card used for deposits (front and back). Cover the first 12 digits on the front and the CVV code on the back. The signature strip, cardholder name, and last four digits must be visible.



4. Proof of Residence

Provide a document issued within the last three months confirming your address:

- Utility bill
- Electricity bill
- Bank statement
- Tax return

5. If unavailable, an official letter from your workplace or educational institution with your name, address, and details, signed and stamped, is acceptable. Documents must be valid, in color, clearly legible, and contain Latin characters or transliteration.

6. Declaration of Deposit

Confirms that the client made a deposit voluntarily using a personal card. This document is provided upon account activation.

Additional Notes:

- Regulatory requirements vary by country; additional documents may be requested.
- Files must be high-resolution, in JPG, GIF, PNG, TIFF, or PDF format, and under 10MB.
- Poor-quality submissions may require resubmission.

Processing Time & Security

Verification typically takes less than 24 hours. Capital Advisor prioritizes document security, employing the highest encryption standards to ensure confidentiality.